

Message for U.S. Citizens: Delays of Regional Travel

September 3, 2015

This message is to inform U.S. citizens traveling to or residing in Austria that they may experience significant delays traveling in the region. According to some reports, immigration officials are randomly stopping trains and cars to ensure travelers are properly documented. U.S. citizen travelers may be inconvenienced by long delays. Please plan accordingly.

We strongly recommend that U.S. citizens traveling to or residing in Austria enroll in the Department of State's [Smart Traveler Enrollment Program](#) (STEP). STEP enrollment gives you the latest security updates and makes it easier for the U.S. Embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the U.S. Embassy. Regularly monitor the [State Department's website](#), where you can find current Travel Warnings, Travel Alerts, and the [Worldwide Caution](#). Read the [Country Specific Information for Austria](#). For additional information, refer to the "[Traveler's Checklist](#)" on the State Department's website. Contact the [U.S. Embassy](#) for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) and [Facebook](#). The U.S. Embassy's Consular Section in Vienna is located at Parkring 12a, 4th Floor 1010 Vienna, Austria. To reach the American Citizens Services unit during business hours, please call 31-339-7535, or e-mail us at ConsulateVienna@state.gov. If you are a U.S. citizen in need of urgent assistance outside business hours, **the after-hours emergency number for the U.S. Embassy is +43 1-31-339-0.**